

CellTrak
connected with care®

EVV
for the
Consumer
Directed
Caregiver

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CellTrak At-a-Glance

THE INDUSTRY LEADER IN MOBILE HOME CARE SINCE 2004

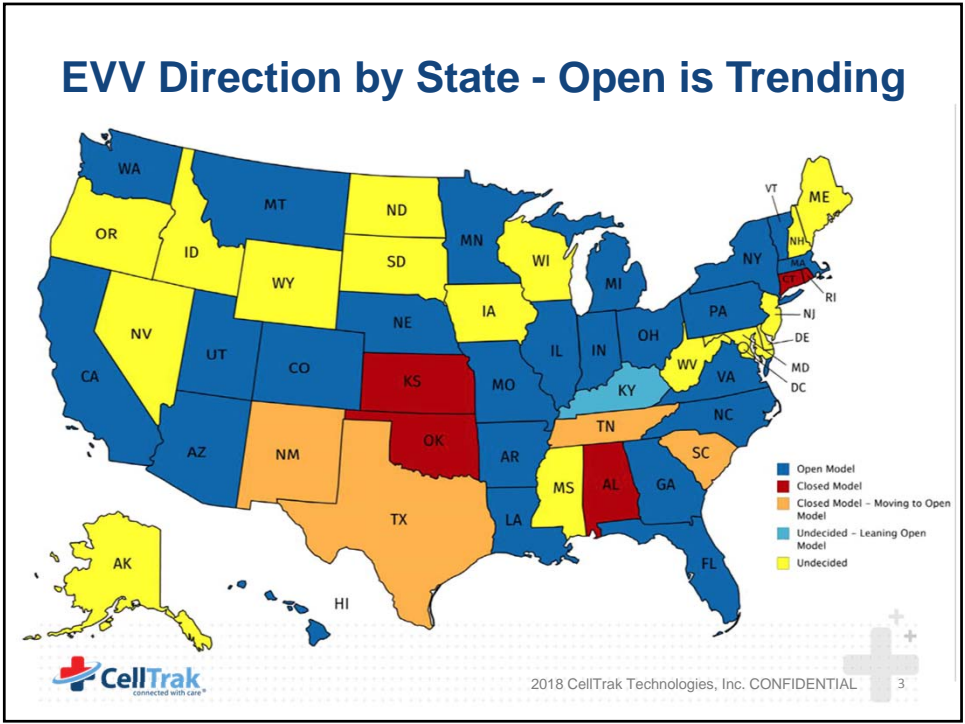
- ❖ 228,800,000 Hours of Care in 2017
- ❖ 120,000+ Caregivers Every Day
- ❖ **60% Use Your Own Device**
- ❖ NO Cellular Coverage Required
- ❖ EVV Compliance for 21st Century Cures
 - ❖ Integrated to State/MCO/FMS Data Aggregators



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How CellTrak EVV Works for Everyone

GPS


- Phones or Tablets
- Anytime and Anywhere
- ONLY when the Application is Started
- IN and OUT of Cellular Coverage
- Use Your Own Device – Any Platform

LAND LINE

- Patient/Consumers Land Line Phone

CellTrak EVVLink

- Interface(s) to State/MCO Data Aggregators


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21st Century EVV Requirements

1. Individual Providing Service
2. Individual Receiving Service
3. Date of Service
4. Location of Service
5. Type of Service
6. Service Beginning and End Time

The screenshot shows the CellTrak mobile application interface. On the left is a 'Dashboard' screen with a red circle '1' around the home icon. It displays 'Today's Activities' with a list of scheduled activities: Jerry White (4:30 PM), Stacey Welles (1:00 PM), and Dick Clark (3:00 PM). A red circle '3' is around the 'View All >' button. Below the activities is a 'My Messages' section with a red circle '7' around the message count. On the right is a patient profile for 'Lee, Jennifer (0608)...'. A red circle '2' is around the patient name, and a red circle '4' is around the address '130 S Roselle Rd, Schaumburg, IL 60193'. The profile includes phone number, emergency contact, allergies, diagnosis, risks, and special instructions. At the bottom of the profile is a 'Patient/Caregiver Signature' field with a blue checkmark.

21st Century EVV Requirements

The screenshot shows three panels of the CellTrak mobile application interface for patient 'Lee, Jennifer (0608)...'. The left panel shows 'Additional Information' with a red circle '6' around the 'Started at 1:57 PM' time. Below this are sections for 'Hair Care', 'Meal Preparation' (with a red circle '5' around the 'Renal Diet only' option), and a 'Choose a Service Code' section with a red box around the options: 'Please Choose', 'Homemaker - S5130', 'Adult Companion Care - S5135', and 'Personal Care - T1019'. The middle panel shows two questions: '* Does the visit start or end time need adjustment?' and '* Did you observe, or did the Member report a major incident?'. The right panel shows a section 'Did any of the following occur?' with checkboxes for 'Change in Condition', 'Change in Care Plan Required', '911 Called', 'Family or Caregiver Present', 'Case Manager Contacted', and 'Other'. Below this is a 'Patient/Caregiver Signature' field with a handwritten signature and a blue checkmark.

Paperless Workflow and Communication



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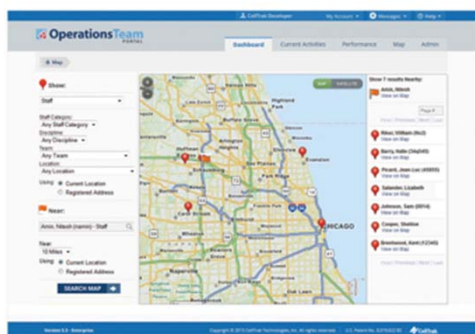
The CellTrak Care Solution



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Visit Compliance and Safety



- ❖ EVV via Mobile and IVR
- ❖ Easy to Train in 30 Mins
- ❖ Paperless and Compliant
- ❖ Real-Time Reporting
- ❖ Lone Worker Safety



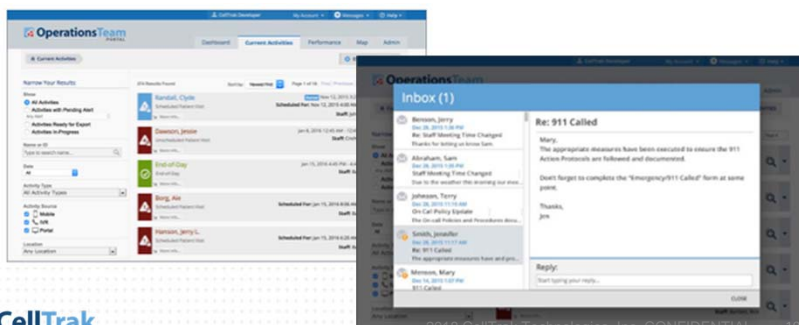
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Efficient Real-Time Communication

- ❖ Configurable Alerts
- ❖ Automatic Visit Validation
- ❖ HIPAA Secure Messaging



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Realize Value in the Field and the Office

CELLTRAK IMPROVES CARE & SERVICE DELIVERY

ENSURE COMPLIANCE	INCREASE CARE & PRODUCTIVITY	IMPROVE COMMUNICATION	LOWER EXPENSES
<ul style="list-style-type: none"> Electronic Visit Verification via GPS Improve visit and care plan compliance Complete records for audits and info requests 	<ul style="list-style-type: none"> Up-to-date client info, care plans and schedules Document accurately at the point-of-care Forms, surveys and assessments 	<ul style="list-style-type: none"> Real-time operational and clinical alerts Secure messaging Secure access to full care and service history for care team and families 	<ul style="list-style-type: none"> Reduce mileage and travel costs Streamline office workflow and eliminate paper Use reports and data to optimize care delivery
<p><i>Reduce missed visits</i></p> <p>100%</p>	<p><i>Increase visits per caregiver</i></p> <p>+10%</p>	<p><i>Save administrative time</i></p> <p>+25%</p>	<p><i>Reduce travel costs</i></p> <p>+20%</p>

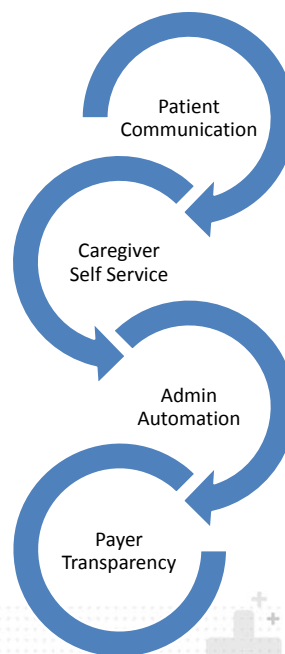


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CellTrak Innovation

FEATURES ON THE ROAD MAP

- ❖ Expanded Consumer Directed Care App
- ❖ Automated Shift Filling
- ❖ Auto Over Authorization Prevention
- ❖ Automating Back-2-Back Split Services
- ❖ Patient/Family Application



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Benefits

- ❖ Lower Service Cost
- ❖ Improve Customer Satisfaction
- ❖ Drive Positive Health Outcomes
- ❖ Compliance (Regulatory, EVV, Wage/Hour)
- ❖ Ease of User Adoption
- ❖ Drive Culture



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