



Veteran Directed Care (VDC)

Caroline Ryan, Administration for Community Living

Daniel Schoeps, Veterans Health Administration

April 30, 2019
10:30 – 11:45 am

Agenda

- ▶ Provide an overview of the VDC Program
- ▶ Discuss the role of VDC with growing access to HCBS and serving Veterans
- ▶ Federal Outlook: Policy Developments and the Impact on VDC Expansion
- ▶ Discuss the VDC evaluation

The Veteran Directed Home and Community Based Services Program (VDC)

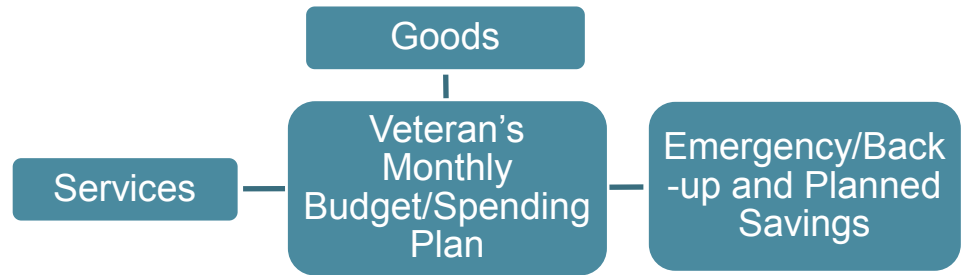
The VDC program serves Veterans of any age who are at risk of admission to an institution as well as their family caregivers.

- Veterans receive a flexible service budget they use to hire family, friends, and neighbors to provide long term services and supports (LTSS).
- Veterans also receive facilitation services from a Person Centered Counselor (Options Counselor) and financial management support from a Financial Management Services (FMS) organization.
- Veterans determine how to use their VDC budget and hire, schedule, direct, and fire their employees.

VDC Product Components

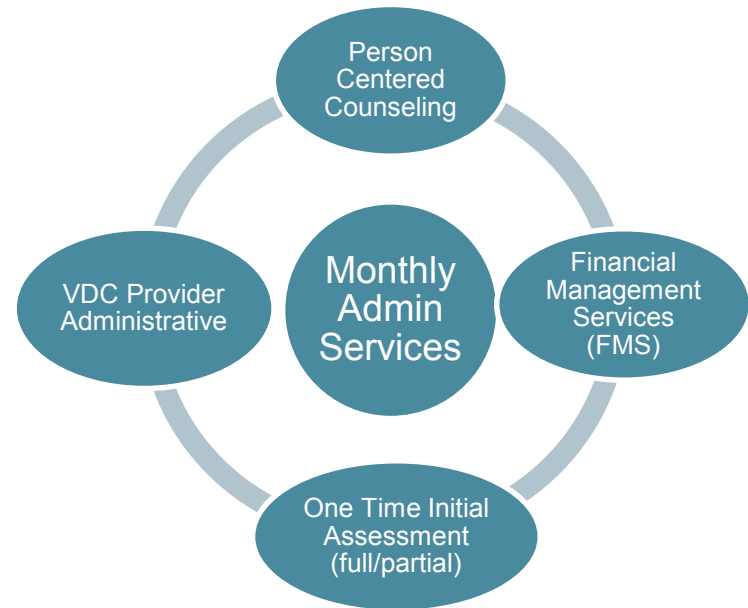
•Veteran's Budget

- ▶ Spending Plan
- ▶ Emergency-Backup and Planned Savings Fund (Emergency/Respite Fund)



•Administration

- ▶ One-time:
 - ❑ Facilitate Veteran-centered Assessment
- ▶ Recurring:
 - ❑ Person Centered Counseling
 - ❑ Fiscal Management Service
 - ❑ Program Administration



VDC Framework

- VA Medical Centers (VAMCs) purchase the VDC program from Aging and Disability Network Agency (ADNA) Providers, including:
 - ❑ Area Agencies on Aging
 - ❑ Aging and Disability Resource Center/No Wrong Door Systems
 - ❑ Centers for Independent Living
 - ❑ State Units on Aging
- Before offering VDC, ADNAs complete a VA Readiness Review (RR), conducted by VA Central Office
 - Ensures ADNAs have demonstrated the skills and competencies to deliver VDC to Veterans

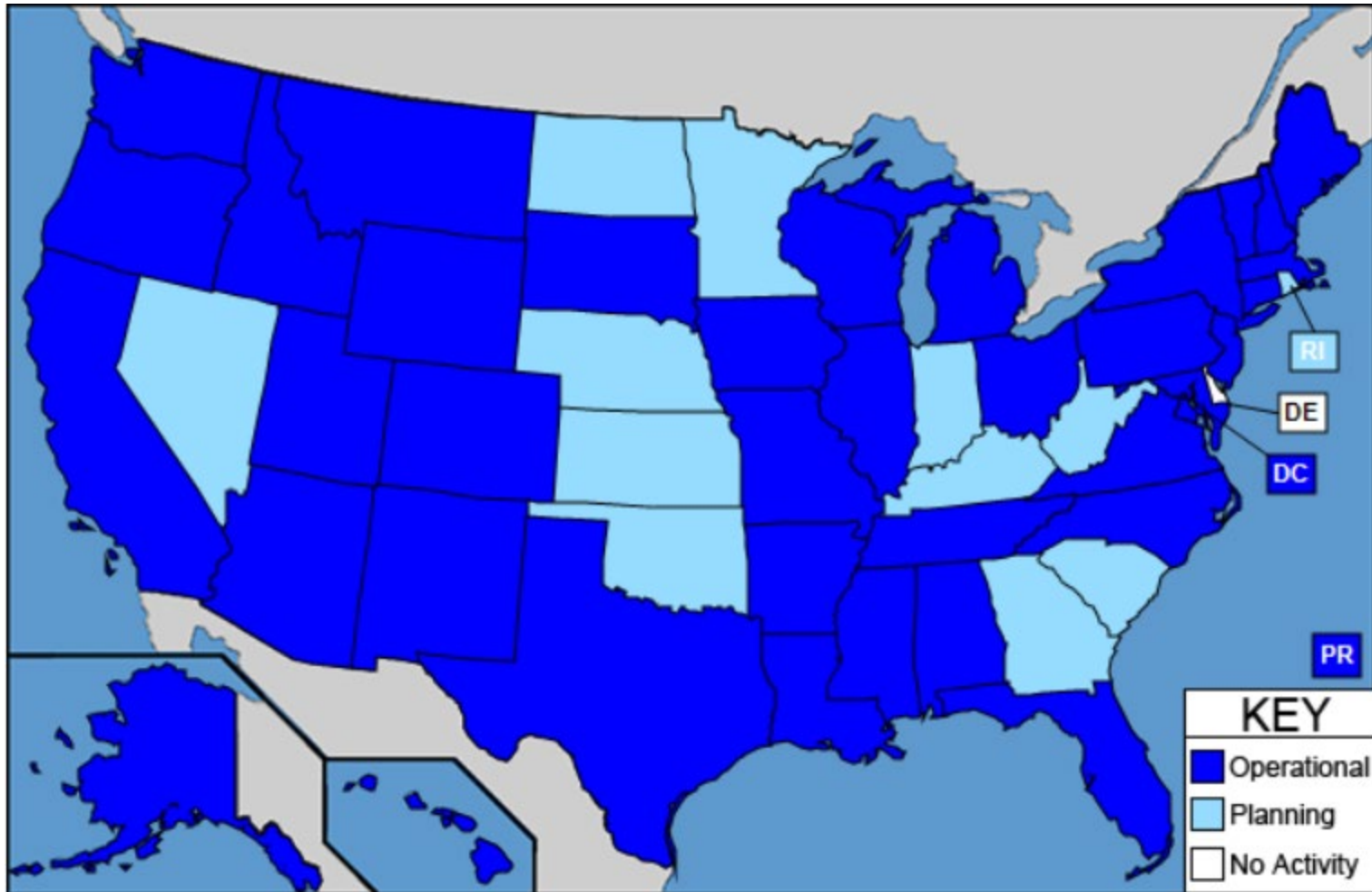
VDC Benefits

- Veterans and Caregivers
 - ▶ Higher levels of satisfaction with services
 - ▶ Flexibility to customize services to meet individualized needs
 - ▶ Reduction in Caregiver stress/burnout
- VAMCs
 - ▶ New community partner to increase access to non-VA services
 - ▶ VDC is covered under the Veterans Choice Program (VCP)
 - ▶ Cost-savings can be achieved through VDC enrollment

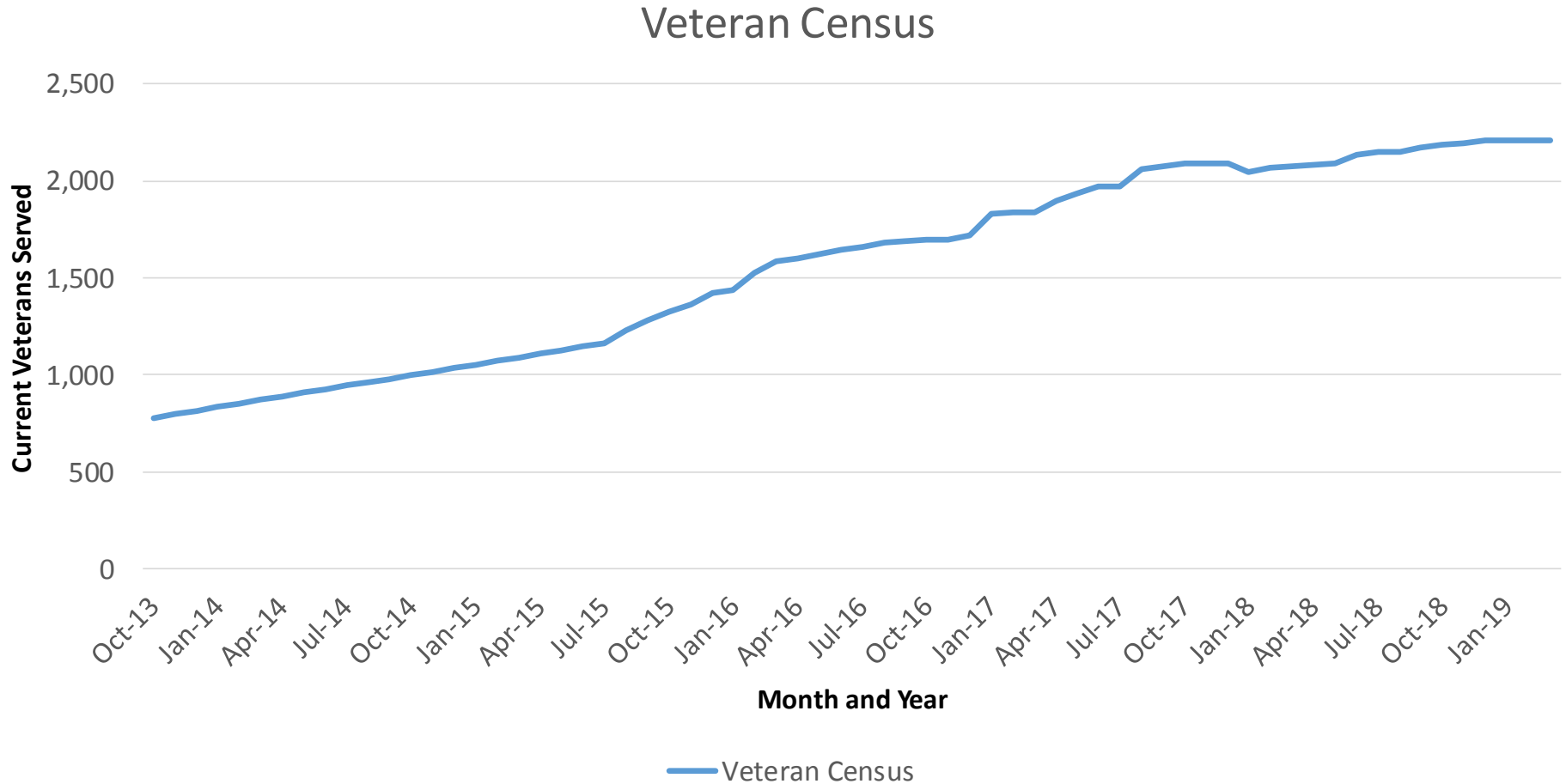
VDC Consumer Experience

<https://www.youtube.com/watch?v=GNtQEGUBIEY>

VDC Program Status



Veteran Census in VDC



VDC Quick Facts

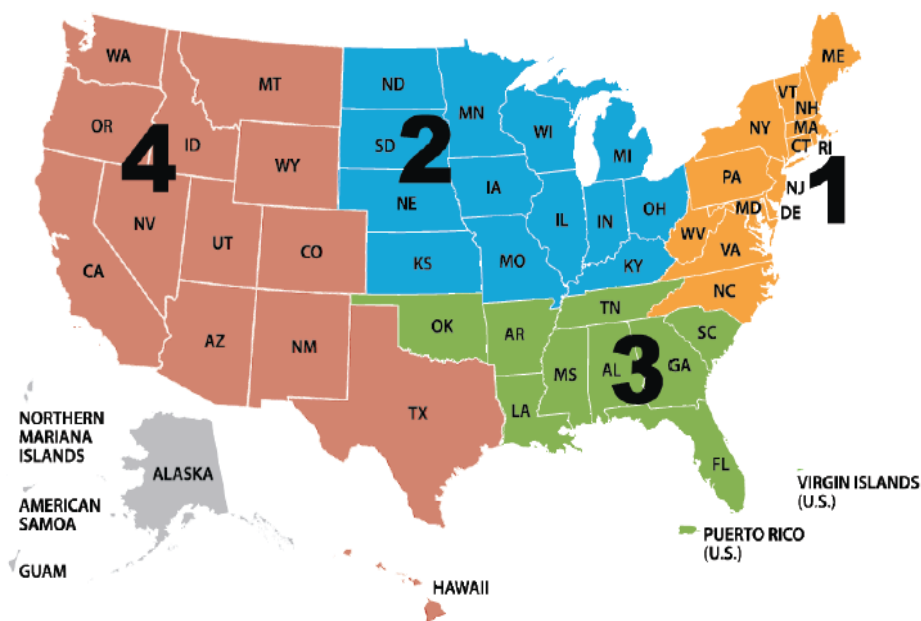
- **215** Aging and Disability Network Agencies (ADNAs)
- **39** states (including D.C and Puerto Rico)
- **67** Veterans Affairs Medical Centers (VAMCs)
- **7,428** cumulative Veterans served
- **2,213** current Veterans served

VA Policy Updates: Program Improvements

- Improvements are underway to support VAMCs with:
 - ▶ Reducing the time for VDC reimbursement and likelihood of partial/incomplete payments
 - ▶ Program management simplification
 - ▶ Growing/expanding the VDC Program to serve more Veterans with LTSS Need that desire to self-direct
- These improvements will support VDC Providers and FMS Providers with:
 - ▶ Less variation in efficiency for billing & invoicing across VDC Programs
 - ▶ Standardization in program management practices such as development of VDC Spending Plans and Monthly Service Reports
 - ▶ Increased access and Veteran census

VA Community Care Networks

- VA has made three awards for Community Care Network (CCN) Regions 1, 2 and 3
 - ▶ The VA CCN Regions are included in the map to the right
 - ▶ Region 4 is expected to be awarded in April 2019
 - ▶ Regions 5 and 6 cover Alaska and the Pacific Islands, respectively
- VA's Press Release can be found using the link below:
 - ▶ <https://www.va.gov/opa/pressrel/pressrelease.cfm?id=5175>



VA Community Care Networks

- There will be two opportunities for non-VA Providers to participate in VA's Community Care Program
 - ▶ By directly entering into agreements with VA's CCN Contractors (e.g. third party administrators)
 - ▶ By directly entering into Veteran Care Agreements with VA Medical Centers
- More information on Veteran Care Agreements will be released in a Federal Register notice
- At this time, there is no action needed by VDC Programs or VDC Providers
- More information regarding the impact of VA CCN on the VDC Program will be provided as it becomes available

Thank You

We would like to take a moment to thank the
Financial Management Services
Organizations who are currently working
with ADNA Providers to deliver VDC

Questions?

- If you would like to learn more about VDC:
 - ▶ https://www.va.gov/GERIATRICS/Guide/LongTermCare/Veteran-Directed_Care.asp
 - ▶ <https://nwd.acl.gov/VDC.html>
 - ▶ <https://acl.gov/Programs/CIP/OCASD/VDHCBS/index.aspx>
- For questions or if you're interested in VDC, please email:
 - ▶ veterandirected@acl.hhs.gov

Please remember to Rate & Review this session!

