

Electronic Visit Verification (EVV) and COVID-19 Implementation Tracker Changes

State	Implementation Changes Due to COVID-19	Source	Other EVV & COVID-19 Resources	EVV Website
Alabama				https://medicaid.alabama.gov/content/6.0_LTC_Waivers/6.1_HCBS_Waivers/6.1.10_LTC_Training.aspx
Alaska				http://dhss.alaska.gov/dsds/Pages/evv/evv.aspx
Arizona	"In an effort to accommodate for delays due to the COVID-19 response efforts, AHCCCS is postponing the compliance date for EVV from 10/01/2020 to 01/01/2021."	This announcement was made via email on 05/26/2020.		https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/
Arkansas				
California				https://www.cdss.ca.gov/inforesources/ihss/evv
Colorado	EVV is now mandatory for all required services (8/3/2020)	https://www.colorado.gov/hcpf/evv		https://www.colorado.gov/hcpf/evv
Connecticut				https://portal.ct.gov/DSS/Health-And-Home-Care/Electronic-Visit-Verification/Electronic-Visit-Verification
D.C.				
Delaware				https://dhss.delaware.gov/dhss/dmma/info_stats.html
Florida	"Due to the COVID-19 pandemic, the Medicaid health plans will not require providers to submit claims through the EVV system. Providers can continue to submit	https://hhaexchange.com/resources/what-florida-providers-need-to-know-about-evv/		https://ahca.myflorida.com/Medicaid/home_health/dmv.shtml

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	claims through the EVV system if they wish, but are not required to do so. Providers must, however, continue to verify the delivery of services (checking in at the start of a visit and checking out at its conclusion) using EVV technology, to the fullest extent possible.” “The Florida Agency for Health Care Administration announced Monday it is postponing until further notice a mandate that providers use an electronic visit-verification system.”	https://cbs12.com/news/local/state-postpones-requirement-in-autism-services		
Georgia				https://medicaid.georgia.gov/programs/all-programs/georgia-electronic-visit-verification
Hawaii				https://medquest.hawaii.gov/en/plans-providers/electronic-visit-verification.html
Idaho	“At this time, COVID-19 does not modify the timeline for EVV.”	See p.14: https://healthandwelfare.idaho.gov/Portals/0/Medical/MedicaidCHIP/EVVUpdateApril2020.pdf		https://healthandwelfare.idaho.gov/Medical/Medicaid/ElectronicVisitVerification/tabid/4404/Default.aspx
Illinois	Individual Providers working for HSP Customers are still required to use Santrax (EVV) to clock in and out for each shift worked and to record those times on a timesheet	https://www.dhs.state.il.us/page.aspx?item=66961		https://www.dhs.state.il.us/page.aspx?item=66961
Indiana				https://www.in.gov/medicaid/providers/1005.htm

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Iowa				https://dhs.iowa.gov/ime/providers/EVV
Kansas				
Kentucky	Due to the COVID-19 state of emergency, all training sessions will be held online.	https://chfs.ky.gov/agencies/dms/dca/Pages/evv.aspx		https://chfs.ky.gov/agencies/dms/dca/Pages/evv.aspx
Louisiana				http://ldh.la.gov/index.cfm/page/2091
Maine	"To support providers in their response to COVID-19, the Department of Health and Human Services will postpone implementation of EVV for all Personal Care Services (PCS) until January 1, 2021. For more detailed description of what services require EVV on January 1, 2021, see the EVV FAQ webpage. The Department is still planning a pre-implementation pend process and will announce the date of the pend process at a later time."	https://www.maine.gov/dhhs/oms/pdfs_doc/electronic-visit-verification/EVV-Deadline-Update-03232020.pdf		https://www.maine.gov/dhhs/oms/provider/electronic-visit-verification.shtml?utm_medium=email&utm_source=govdelivery
Maryland				
Massachusetts				https://www.mass.gov/info-details/electronic-visit-verification-evv
Michigan	"The Michigan Department of Health and Human Services is currently focused on activities related to COVID-19. A timeline of when EVV will be rolled out in Michigan has not been established yet. Once it is determined we will post it on the EVV	https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_87138---,00.html		https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_87138---,00.html

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	website and notify providers who will be impacted with sufficient notice to make necessary changes to comply with the EVV requirement.”			
Minnesota				https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/long-term-services-and-supports/evv/
Mississippi				
Missouri				https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm
Montana				
Nebraska				http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx
Nevada				http://dhcnp.nv.gov/EVV-PCA/
New Hampshire				https://www.dhhs.nh.gov/dcbcs/beas/evv.htm
New Jersey				
New Mexico				
New York				https://www.health.ny.gov/health_care/medicaid/redesign/evv/index.htm
North Carolina				https://medicaid.ncdhhs.gov/providers/programs-and-services/long-term-care/electronic-visit-verification

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North Dakota				
Ohio	See source link for a detailed letter with guidance on implementation changes to EVV in response to COVID-19 in Ohio	https://medicaid.ohio.gov/Portals/0/Initiatives/EVV/COVID-Letter-Regarding-EVV.pdf		https://medicaid.ohio.gov/INITIATIVES/Electronic-Visit-Verification
Oklahoma				http://okhca.org/individuals.aspx?id=22330
Oregon				https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx
Pennsylvania	"We recognize that the disruption in operations caused by COVID-19 creates changes as providers prepare for the implementation of EVV. In light of this, we have decided to shift our implementation date to October 1, 2020. "	https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/EVV%20Implementation%20Date.pdf		https://www.dhs.pa.gov/providers/Billing-Info/Pages/EVV.aspx
Rhode Island				http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification(EVV).aspx
South Carolina				
South Dakota				
Tennessee				https://www.tn.gov/didd/providers/electronic-visit-verification.html
Texas	HHSC understands that program providers, financial management services agencies, and consumer directed services employers are focusing on COVID-19 and its impacts on	https://hhs.texas.gov/about-hhs/communications-events/news/2020/03/cures-act-evt-new-may-1-	https://hhs.texas.gov/sites/default/files/documents/doing-business-with-	https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-

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	their members and employees and has relaxed deadlines where possible. However, federal law does not allow any further delays to implement the Cures Act EVV requirement for Medicaid personal care services. If HHSC does not implement by Jan. 1, 2021, Texas will lose federal dollars for state Medicaid programs.	deadline-select-evt-system-begin-onboarding-process	hhs/provider-portal/resources/electronic-visit-verification/temporary-evt-policies-for-novel-coronavirus.pdf	providers/resources/electronic-visit-verification/21st-century-cures-act
Utah				https://medicaid.utah.gov/evt/
Vermont				https://dvha.vermont.gov/initiatives/electronic-visit-verification
Virginia	In light of the ongoing COVID-19 pandemic and to allow agency providers during this time the opportunity to acclimate to the requirements, DMAS will extend the transition period through August 31, 2020.	http://www.dmas.virginia.gov/files/links/5391/COVID%2019%20-%20Electronic%20Visit%20Verification%20Transition%20Period%20Extended%20to%20September%201,%202020%20for%20Agency-Directed%20Services.pdf		http://www.dmas.virginia.gov/#/longtermprograms
Washington				https://www.dshs.wa.gov/altsa/stakeholders/electronic-visit-verification
West Virginia				https://dhhr.wv.gov/bms/Programs/WaiverPrograms/EVV/Pages/default.aspx
Wisconsin	"The Wisconsin Department of Health Services (DHS) has set a new launch date for EVV. The soft launch date will be November 2, 2020. EVV will be required for all personal	https://www.dhs.wisconsin.gov/evt/index.htm		https://www.dhs.wisconsin.gov/evt/index.htm

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	care services and applicable supportive home care services paid for by Medicaid from this date. Since the federal deadline for EVV has not shifted, DHS is moving forward with EVV to avoid funding penalties.”			
Wyoming				https://health.wyo.gov/healthcare/in/wyoming-integrated-next-generation-system-wings-project/electronic-visit-verification-evv/